

## Installing Receipt Printer to Work with PC Charge Software.

These instructions are for the following supported receipt printers:

Citizen models CBM-1000, CBM-1000II, CT-S2000, CT-S300, and Samsung SRP-350.

1. Determine which port your receipt printer is installed on.
  - A. Click on **Start>Printers and Faxes**. You may need to click on **Start>Control Panel>Printers and Faxes**.
  - B. Right click on the **Receipt Printer** icon and select **Properties**.
  - C. Click on the **Port** tab and make a note which port is selected. *Example: USB002, LPT1.....*
2. Create a new folder in My Documents call Samsung Driver
  - A. Open the *My Documents* folder from the desktop or the start menu.
  - B. Click on **File>New>Folder**.
  - C. A new folder will appear and name it *Samsung Driver*.
3. Save the *Samsung Driver* in *My Documents*.
  - A. Download the Samsung Driver utility from [OLSON & IVES](#)
  - B. When the window opens click **Save**.
  - C. Select the *My Documents* folder on the right hand side.
  - D. Double click on the *Samsung Driver* folder you just created and click **Save**.
4. Extract the necessary files.
  - A. Open the *My Documents* folder from the desktop or the start menu.
  - B. Double click on the *Samsung Driver* folder.
  - C. Right click on the zipped folder and select **Extract All**.
  - D. Click **Next** on the wizard and then click **Next** again.
  - E. Ensure the **Show extracted files box** is checked and click **Finish**.
4. Install a new printer.
  - A. Click on **Start>Printers and Faxes**. You may need to click on **Start>Control Panel>Printers and Faxes**.
  - B. Click on **File>Add a Printer**.
  - C. A wizard will open and click **Next**.
  - D. Select *Local printer attached to this computer* and ensure to uncheck *Automatically detect plug & play box*.
    - i. Click **Next**.
  - E. Select the port you took note of earlier and click **Next**.
  - F. At the printer model & manufacturer selection click on the **Have Disk** button.
  - G. A new window will open and click **Browse**.
  - H. Select *My Documents* from the right hand side and double click on the *Samsung Driver* folder.
  - I. Double click on the *S350T* folder, click **Open**, then click **OK**.
  - J. You should now see the *SAMSUNG SRP-350T* listed under printers. Click **Next**.
  - K. Keep the printer name as is and DO NOT set as the default printer. Click **Next**.
  - L. DO NOT share the printer and click **Next**.
  - M. DO NOT print a test page and click **Next**.
  - N. Click **Finish** and then click **Continue Anyway** on the pop-up.
  - O. Your printer should now appear in Printers and Faxes as *SAMSUNG SRP-350T*.
9. Set-up the printer in PC Charge.
  - A. Open **PC Charge**.
  - B. Click **Setup>Printer>Receipt Printer**.
  - C. Select the *SAMSUNG SRP-350T* from the drop down list and Click **OK**.

Call **OLSON & IVES** for further assistance, 800-205-0650