



Tech Notes

A service designed to assist in the repair or installation of POS hardware.
Please call 1-800-205-0650 for further assistance.

Installing Pole Display with *PostalMate* software

Unpack the pole display and plug only the power cord in. Do not connect the USB cable until instructed. Close *CashMate* & *PostalMate*.

1. Insert the CD that came with the pole display. Select 'Open to view files' option. (This will display the folders on the CD.)
 - A. Open USB Driver >Windows > and double-click the **setup** icon.
 - B. Select Virtual COM Port Driver & click install. After install click **OK**.
 - C. Plug in pole display USB & the 'Found New Hardware Wizard' will appear.
 1. The "New Hardware" wizard asks to connect to internet, click "**No, not at this time**".
 2. Click **Next**.
 3. Click "Install software automatically." Click **Next**.
 4. Click '**Continue Anyway**' on warning.
 5. If asked for needed file click on **Browse**.
 - a. Point to CD>USB Driver>Windows>LCI Line Display USB Driver> Windows> VirtualCOMPortDriver> Win2000_XP
 - b. When file is displayed click **open** and then click **OK**.
 - D. Click **Finish** & close CD window.
2. Check to see what COM (serial) port the pole display was installed on.
 - A. Right click on the **Computer** icon from the desktop and select **Properties**.
 - B. Select the **Device Manager** from the left-hand side and click **Continue**.
 - C. Expand the Ports by clicking on the + sign & you will see *LCI USB Line Display LD9000 Comm Port*
 1. Make note of the COM (serial) port it is installed on.
3. Open Printers & Faxes from the start menu. (*From desktop click Start>Control Panel select Printers under Hardware & Sound*)
 - A. Click on **Add Printer** which causes the add printer wizard to open.
 - B. Select '**Add a Local printer**' & click **Next**.
 - C. Select '**Use an Existing Port**' and select the COM port you noted (step 2-C-1 above) for the port. Click **Next**.
 - D. In Manufacturer's box click '**Generic**' & in Printers box click '**Generic/Text Only**.' Click **Next**.
 - E. Click '**Yes**' on **Update Driver** warning.
 - F. Type in '*Pole Display*' for the printer name & select **No** to set the printer as the default.
 - G. Click **Next**.
 - H. Click **Finish**.
 - I. In Printers a printer named 'Pole Display' should appear.
 - J. Close the Printers window.
4. Open *CashMate*.
 - A. Select Tools>Options>Register Settings. Click on '*Pole Display*' tab.
 - B. Under enable select **yes**. And In the 'Assigned Pole Display Device' field click on the down arrow & select '*Pole Display*.'
 - C. Hit the **TEST** button & whatever is under the default display appears on the pole display.
 - D. Click **OK**. The main *CashMate* screen will appear.