



# Tech Notes

A service designed to assist in the repair or installation of POS hardware.  
Please call 1-800-205-0650 for further assistance.

## Installing Logic Controls Pole or Desk Top Display with *PostalMate* software

Unpack pole display and plug only the power cord in. Do not connect USB cable until instructed.  
Close CashMate & PostalMate.

1. Insert the CD that came with the pole display. Select 'Open to view files' option. (Displays folders on the CD)
  - A. Open USB Driver >Windows > and double-click the **setup** icon.
  - B. Select Virtual COM Port Driver & click install. After install click **OK**.
  - C. Plug in pole display's USB cable to PC. 'Found New Hardware Wizard' will appear.
    1. The "New Hardware" wizard asks to connect to internet, click "**No, not at this time**".
    2. Click **Next**.
    3. Click "Install software automatically." Click **Next**.
    4. Click '**Continue Anyway**' on warning.
    5. If asked for needed file click on **Browse**.
      - a. Point to CD>USB Driver>Windows>LCI Line Display USB Driver> Windows> VirtualCOMPortDriver> Win2000\_XP
      - b. When file is displayed click **open** and then click **OK**.
  - D. Click **Finish** & close CD window.
2. We need to check what COM (serial) port the pole display was installed on.
  - A. Right click on My Computer from the start menu or the desktop and go to Properties.
  - B. Click on the Hardware tab and then click on the Device Manager tab.
  - C. Expand the Ports by clicking on the + sign. You should see *LCI USB Line Display LD9000 Comm Port (?)*
    1. Make note of the COM (serial) port it is installed on
3. Open Printers & Faxes from the start menu.

From desktop click Start>Printers and Faxes, **or** click Start>Control Panel>Printers & Faxes

  - A. Click on **Add Printer** which causes the add printer wizard to open & click **Next**.
  - B. Select '**Local printer attached to computer**' & click **Next**.
  - C. Select the COM port you noted (step 2-C-1 above) for the port & click **Next**.
  - D. In Manufacturer's box click '**Generic**' & in Printers box click '**Generic/Text Only**.' Click **Next**.
  - E. When "Keep existing driver (recommended)" appears click **Next**.
  - F. Type in 'Pole Display' (omit quotation marks) for the printer name & select **No** to set the printer as the default.
  - G. Click **Next**.
  - H. Select '**No, do not share this printer**' & Click **Next**.
  - I. Select '**No, do not print a test page**' & Click **Next**.
  - J. Click **Finish**.
  - K. 'Pole Display' should appear in the Printers and Faxes windows.
  - L. Close the Printers and Faxes window.
4. Open CashMate.
  - A. Select Tools>Options>Register Settings. Click on 'Pole Display' tab.
  - B. Under enable select **yes**. And In the 'Assigned Pole Display Device' field click on the down arrow & select 'Pole Display.'
  - C. Hit the **TEST** button & whatever is under the default display appears on the pole display.
  - D. Click **OK**. The main CashMate screen will appear.

Please call us at 800-205-0650 if you need further assistance.